

INSPECTING A PROPERTY

The Housing Regulator is going to introduce a requirement to inspect every home, every year. Start preparing now by training all your visiting staff in how to make and record an inspection.

During this one-day course, staff will learn effective questioning techniques, how to identify common defects, record and report issues, structure the home inspection process, and ensure good practice in health and safety is followed.



COURSE CONTENT:

- ▲ Types of inspections
- ▲ Legal and regulatory requirements
- ▲ Preparing for the inspection
- ▲ Lone working
- ▲ Inspection routine
- ▲ Good practice
- ▲ Common categories of repairs and diagnosing
- ▲ Component life expectancy
- ▲ How to record information accurately
- ▲ How to gather information from tenants
- ▲ Knowing when to call in surveyors



WHO SHOULD ATTEND?

This course is suitable for housing officers, maintenance officers and any visiting staff with no technical knowledge